



## **SPECIAL ANNOUNCEMENT - Response to COVID-19**

Dear Valued Customers, Partners and Friends,

For almost 50 years, Santinelli International's corporate offices and distribution center have been located in the tri-state area of New York.

Due to the increasing health concerns of the COVID-19 virus, the Governor of New York has announced the temporary, mandatory closure of all non-essential businesses. Due to this, we have closed our facilities.

However, we will remain virtually connected to you, our valued clients, during this time. You may still call our Company, 1-800-644-EDGE (3343) where you can obtain operational and technical support for your equipment. Also, while we may not be able to process orders at this time, you may continue to place your orders through our ecommerce site, [www.siosoptical.com](http://www.siosoptical.com) or by sending us an email to [orders@santinelli.com](mailto:orders@santinelli.com). We will look forward to fulfilling those orders as soon as possible, when we are able to return to our facility.

There is no doubt that these are both uncertain and unprecedented times and we apologize for any inconvenience our temporary closure may cause.

Santinelli International values our relationship with you and we will be here for you when this unusual experience is over. In the meantime, we hope you and yours stay safe and healthy!

A handwritten signature in black ink that reads 'Gerard Santinelli'. The signature is written in a cursive style with a small flourish at the end.

Gerard Santinelli

President & CEO