



Santinelli International is Open and We Are Here for You

Dear Valued Customers, Partners and Friends,

Thank you for your patience as we navigated these uncharted waters together. We are pleased to announce that we have fully re-opened as of May 4th.

Santinelli's entire workforce is back online, including Field Sales, Marketing, Field Service, Finance, etc. Additionally, our NY Headquarters and Distribution Center is fully operational, with limited staff necessary to support the Essential Business. The remaining staff continues working remotely, fully connected to their Customers and Operations. All channels of distribution are fully functioning and operational, and Santinelli's supply chain from Japan, Italy and other parts of the world are in full swing to provide the necessary products, supplies, service & support to their vast Customer base.

Given the unprecedented economic disruption created by this health crisis, our team is tirelessly working on developing plans to assist optical professionals to independently grow their business and remain whole throughout the crisis. We are also ensuring that all of our customers receive all the support needed during this difficult time.

We and our vendors are fully prepared and committed to our continual support of our customers in every way possible.

To reach us, you can call 1-800-644-EDGE (3343), or visit our website at www.santinelli.com. To place an online order for consumables and supplies, visit our e-commerce www.siosoptical.com.

A handwritten signature in black ink that reads 'Gerard Santinelli'.

Gerard Santinelli
President & CEO